Ethan McCrary

(931) 272-1733 | ethanjusino@gmail.com | Amherst, Ohio

Summary

I have worked as a QA Developer, writing and executing thousands of test cases and developing automation frameworks and participating in major testing efforts for applications with millions of users. Now, as a QA Lead, I support a team of 15+ individuals and lead and coordinate testing efforts across 100+ in-house and third-party applications.

Experience

Quality Assurance Lead | 02/2024 - Present | PNC Bank | Strongsville, OH
Team Leadership & Collaboration:

- Led a team of 15+ QA professionals, fostering collaboration and aligning with project goals.
- Coordinated with cross-functional teams to implement QA processes and standards within an Agile model.
- Enhanced QA processes, improving test coverage, defect rates, and Agile sprint efficiency.

Application Testing & Quality Assurance:

- Led major testing and development efforts for applications used by millions.
- Conducted end-to-end, regression, functional, and user acceptance testing across 100+ applications, ensuring seamless user experiences.
- Created documentation for test summary reports (TSRs) and test strategy approaches (TSAs) for every major release.

Test Case Development & Automation:
- Created and automated test cases using Selenium, Cucumber, and Karate in Java with IntelliJ Enterprise.
- Managed test results in Jira Xray for transparent QA metrics reporting.

Software Developer | 06/2021 - 02/2024 | PNC Bank | Strongsville, OH
Application Testing & Quality Assurance:

- Conducted end-to-end, regression, functional, and user acceptance testing across 100+ applications, ensuring seamless user experiences.
- Collaborated closely with cross-functional teams to address issues and drive continuous improvement.
- Conducted root cause analysis of defects and worked closely with developers to resolve issues and ensure timely delivery of high-quality software products.

Test Case Development & Automation:
- Utilized automation tools and frameworks such as Selenium and Karate to streamline testing processes and enhance efficiency.
- Managed test results in Jira Xray for transparent QA metrics reporting.
- Developed and executed comprehensive test plans and test cases to meet quality goals and project deadlines.

Education

B.S. Computer Information Systems | Austin Peay State University | 12/2020 | Clarksville, TN
Honors and Awards:
- Summa cum Laude
- Excellence in Computing