

Ethan McCrary

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Professional Summary

Quality Assurance Lead with over five years of professional experience in test automation development using Java, Selenium, Cucumber, and Karate in a CI/CD environment. The test frameworks that my team and I have created improved test coverage and incident response time for 100+ internal and external APIs and applications.

Skills

- Java, C#, C++, PHP, HTML5, CSS3, JSON, SQL, JavaScript, JQuery
- Karate, Selenium, Cucumber, Gherkin, TestNG
- GIT, Azure
- Maven, Gradle, Postman
- Jira, Jira Xray, Dynatrace
- Agile, Scrum, Kanban, Scaled Agile Framework

Experience

Feb. 2024 - PRESENT

PNC Bank, Strongsville, OH - Quality Assurance Lead

- Led a team of 20+ QA professionals to coordinate testing with cross-functional teams and to facilitate testing across over 100 applications within the organization.
- Spearheaded the creation of an automation framework hosted in an Azure pipeline to test more than 100 microservices across 50+ application user interfaces.
- Created hundreds of test summary reports (TSRs) and test strategy approaches (TSAs) for transparent QA metrics and planning.
- Reviewed and approved more than 2,500 change requests per year, assuring that each release adheres to strict quality assurance policies and standards, resulting in a nearly 100% change request success rate by the end of 2025.

Jun. 2021 - Feb. 2024

PNC Bank, Strongsville, OH - Software Developer

- Developed tests using Selenium, Cucumber, and Karate automation frameworks to create scalable, modular, and reusable test suites for dozens of application user interfaces and APIs.
- Utilized Jira Xray to facilitate manual UAT, SIT, and regression testing in lower testing environments for more than 100 applications.

Education

Aug. 2017 - Dec. 2020

Austin Peay State University, Clarksville, TN - Bachelor of Science - Computer Information Systems, Summa cum Laude